

Priyadharshini Thirukonda Mohanlal

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Objective

UX Researcher/Designer with 3 years of experience supporting usability testing, user research, and insight synthesis in agile product teams. Strong foundation in user-centered design and cross-functional collaboration.

Experience

The Citizen Project Inc - **Volunteer UX Designer**

Aug 2025 - Present

- Supporting user research and usability evaluation for ongoing digital initiatives.
- Collaborating with cross-functional teams to understand requirements and incorporate user feedback into design decisions.
- Assisting with research synthesis and sharing insights to inform product and experience improvements.

3SHTech Ltd - **UI/UX Consultant**

Nov 2022 - Mar 2025

- Contributed to user research activities including usability testing, feedback collection, and workflow evaluation for healthcare-focused digital products.
- Collaborated with UX designers, product stakeholders, and developers to align user needs with product requirements.
- Created user flows and experience improvements informed by research insights.
- Synthesized research findings and shared actionable recommendations to support product and design decisions.

Brightosity - **UX / Product Design Experience (Industrial Design Program)**

Mar 2023 - Apr 2023

- Supported research-informed design for an education application focused on student performance and skill tracking.
- Assisted with persona creation and user journey mapping based on product goals and stakeholder input.
- Worked with designers and developers to ensure usability considerations were reflected in final implementations.

Education

Anna University

Sep 2012 - May 2016

Bachelor of Computer Science Engineering - 7.95 GPA

Springboard Bootcamp

Jun 2022 - Jul 2023

UI/UX Design Certificate Course

Skills

User Research & Usability Testing | Wireframing & Prototyping | Information Architecture | Interaction Design | User Flows & Journey Mapping | Accessibility & Inclusive Design

Design Tools & Workflow

Figma | Design Systems & Style Guides | Miro | Google Workspace | Trello | JIRA | Confluence | Agile / Scrum Methodologies